



**SEVENTH FRAMEWORK PROGRAMME  
Research Infrastructure**

**FP7-INFRASTRUCTURES-2010-2 – INFRA-2010-1.2.3:  
Virtual Research Communities**

**Combination of Collaborative Project and Coordination and Support  
Actions (CP- CSA)**



**LinkSCEEM-2  
Linking Scientific Computing in Europe and the Eastern  
Mediterranean – Phase 2**

**Grant Agreement Number: RI-261600**

**D2.6  
Knowledge-base of computational science researchers and  
research projects**

*Final*

Version: 1.0  
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Date: 28/08/2012

## Project and Deliverable Information Sheet

<b>LinkSCEEM Project</b>	<b>Project Ref. №: RI-261600</b>	
	<b>Project Title: LinkSCEEM-2</b>	
	<b>Project Web Site: <a href="http://linksceem.eu">http://linksceem.eu</a></b>	
	<b>Deliverable ID: &lt;D2.6&gt;</b>	
	<b>Deliverable Nature: &lt;DOC_TYPE: Other&gt;</b>	
	<b>Deliverable Level:</b> RE *	<b>Contractual Date of Delivery:</b> 31 / August / 2012
		<b>Actual Date of Delivery:</b> 10 / September / 2012
<b>EC Project Officer: Sonia Spasova</b>		

\* - The dissemination level are indicated as follows: **PU** – Public, **PP** – Restricted to other participants (including the Commission Services), **RE** – Restricted to a group specified by the consortium (including the Commission Services). **CO** – Confidential, only for members of the consortium (including the Commission Services).

## Document Control Sheet

<b>Document</b>	<b>Title: &lt;Knowledge-base of computational science researchers and research projects&gt;</b>	
	<b>ID: &lt;D2.6&gt;</b>	
	<b>Version: &lt;1.0 &gt;</b>	<b>Status: Final</b>
	<b>Available at: <a href="http://www.eniac.cyi.ac">http://www.eniac.cyi.ac</a></b>	
	<b>Software Tool: Microsoft Word 2007</b>	
	<b>File(s): LinkSCEEM-2-D2.6 knowledge base.docx</b>	
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	<b>Approved by:</b>	PMO

## Document Status Sheet

<b>Version</b>	<b>Date</b>	<b>Status</b>	<b>Comments</b>
0.1	28/08/2012	Draft	
1.0	31/08/2012	Final version	Approved by PMO

## Document Keywords

<b>Keywords:</b>	LinkSCEEM-2, Computational Science, HPC, e-Infrastructure, Eastern Mediterranean
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## List of Acronyms and Abbreviations

CaSToRC	Computation-based Science and Technology Research Centre of the Cyl
Cyl	The Cyprus Institute
CRM	Customer Relationship Management

## Executive Summary

This report documents Deliverable D2.6 *Knowledge base of computational science researchers and research projects* aiming at the establishment of a regional LinkSCEEM knowledgebase of people, organisations and projects of importance to the goals of LinkSCEEM. A database, LinkSCEEM CRM, was created at the start of the project and is constantly being updated. This activity will continue until the end of the project. The resulting contact lists will be shared by all partners at the end of the project. This will aid the project goal of establishing a HPC community in the Eastern Mediterranean.

### 1 Introduction

One major focus of LinkSCEEM-2 is the formation of a strong HPC user community in the Eastern Mediterranean. LinkSCEEM-1 project demonstrated the potential for such user community to form.

A key element for the success of LinkSCEEM-2 is the outreach to all potential users in the region. Therefore, numerous HPC related events are being organised within WP2,4 and 5 to promote the HPC resources provided and training events are being held to build the user community. For these events to be successful, it is essential to reach the relevant scientists in the region. Therefore, the project consortium started collecting information regarding active scientists in the region from the very beginning of the project. This information is used for a targeted advertisement.

The information collected during the duration of the project will be very valuable on the longer run. The information is therefore collected in a systematic way by using a CRM web based software tool.

### 2 LinkSCEEM CRM

The widely used concept of Customer Relationship Management (CRM) is used by the LinkSCEEM-2 project consortium. A CRM database is a program of stored information that is relevant and useful to the hosting organisation. CRM database programs can be used as standalone software, incorporated with existing databases, such as Outlook or Excel, or a combination of the two. LinkSCEEM adopted the commercial software solution SugarCRM, which is an affordable, open source, web-based CRM solution. SugarCRM was modified for the purpose of LinkSCEEM.

SugarCRM also provides elaborate output functions. This is important as the collected information will be used beyond the life time of LinkSCEEM. For instance, the content of LinkSCEEM CRM is currently being merged into the general database of The Cyprus Institute. This occasion was used to include the contacts of the EU funded DARECLIMED project into LinkSCEEM CRM thus enriching the contact lists by many regional climate scientists.

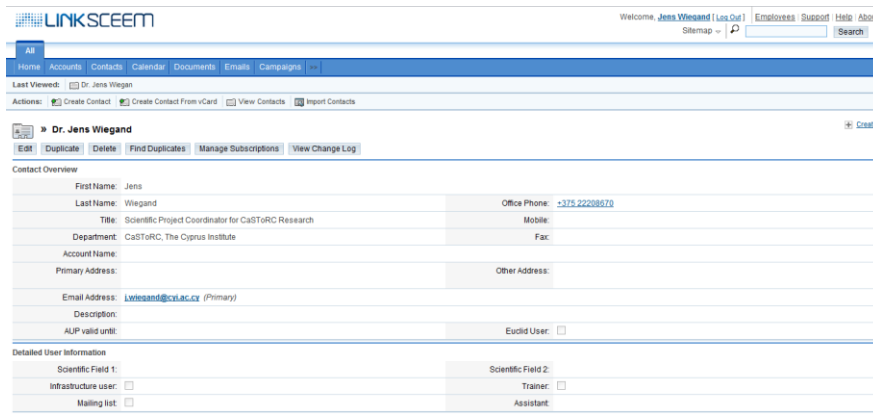


Figure 1 LinkSCEEM CRM

The LinkSCEEM CRM is designed to hold information regarding participating institutions, project relevant institutions in the region, event participants, users of project resources and LinkSCEEM relevant projects. The aim is to collect as much as possible information for each entity. However, the minimum required input information is name and e-mail address as we do not want to omit people because of a lack of data. The data base is intensively used to promote LinkSCEEM resources, activities and events. All LinkSCEEM events use a registration process to gather all required information of participants, which are added to the data base. The database currently holds more than 1200 entries (status end of July 2012). A breakdown of countries represented in the data base is given in Figure 2.

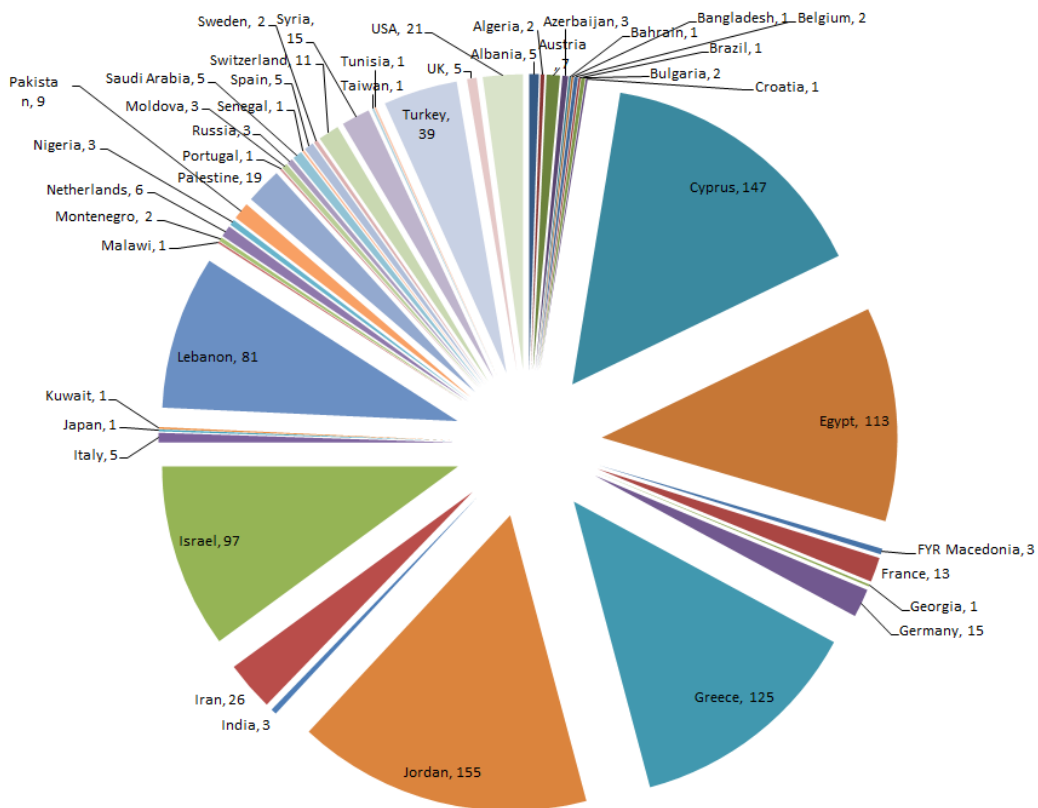


Figure 2 Countries currently in the LinkSCEEM CRM